

IAAPA ATTRACTIONS EXPO 2015

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FEC Management of Profit and Loss Kyle Allison, ICAL Gregg Borman, ICAE Christine Buhr, SMFE November 19, 2015



TODAY'S AGENDA

Christine Buhr – <u>Getting Started</u> – How to organize and focus your business to run profitably and meet your targets

Greg Borman and Kyle Allison – <u>See the results</u> - Importance of the P & L, how it's useful and tips to use it effectively



How to Focus your business to get the results you want!

Christine Buhr November 19, 2015





HOW GREAT LEADERS INSPIRE EVERYONE TO TAKE ACTION

WITH

SIMON SINEK

WITH A NEW PREFACE AND APTERWORD

SCALING U

How a Few Companies Make It...and Why the Rest Don't

MY CASH

Verne Harnis and the team at Gazelle NEW YORK TIMES BEST-SELLER

The FIVE DYSFUNCTIONS

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"This book is a must for any business owner and their management team. TRACTION provides a powerful, practical, and simple system for running your business."

-DAN SULLIVAN

PRESIDENT AND FOUNDER, THE STRATEGIC CORCH

EXPANDED EDITION

RACTION

GET A GRIP ON YOUR BUSINESS

GINO WICKMAN

Committeed Material

Bringing the Dream Back to Small Business Worldwide!



#1 BESTSELLER
THREE MILLION COPIES SOLD

Why Some Companies
Make the Leap...
and Others Don't

REAT

JIM COLLINS

Coauthor of the bestselling

What do you mean....You can't read my mind?

OK!! We are going to do this, this and this.....

I'm not exactly sure what she wants so I will just do what I think is best!

THE MICHALITED TM

CORE VALUES	Robust Dynamic Driven to Excel	3-YEAR PICTURE™
	Takes Ownership Gezelligheid	Future Date: 12/31/2019
CORE FOCUS™	Purpose/Cause/Passion: Create a place where everyone feels they belong! Our Niche: Fun place for all	Revenue: \$ 9 million Profit: 25% Measurables: What does it look like?
10-YEAR TARGET™	6 Locations in Western Canada, 2 in Calgary, 2 in Vancouver, Edmonton and Saskatchewan \$18-\$20 million dollars organization, with 150+ employees.	3 Centers (2 open all year, 1 opening late 2019 # of Employees-60
MARKETING STRATEGY	Target Market/"The List": 1. Families with children age 5 to 18 2. Businesses that host events for their staff 3. Groups that participate in activities together Three Uniques: We are FUN, We offer a variety of things to do, We take care of our customers Proven Process: 1. Sales Process 2. Service delivery process	Integrator established at the corporate Centralized Sales Team (5 people) 1 Central Marketing Departmental Head

1-YEAR PLAN		ROCKS	ISSUES LIST				
Future Date: 12/31/16 Revenue: \$1,900,000 Profit: 17% Measurables:		SEE SCORECARD FOR DETAILS	2	Do we have the right people in the right seats to grow Is our sales team big enough We are in a recession			
	Meet 2016 Budget		4.	. Are people doing the right jobs			
Ⅱ ـــــ	. Increase AP to \$300,000		5.	. Are tasks being prioritized			
II <u> </u>	. Meet % for total BD Parties		6	Are processes being FBA			
╙	. Meet % for Groups		7.				
5	. Processes Documented and FBA		8.				
6	. Documented Marketing Strategy FBA		9.				
7	. Documented sales strategy FBA		10				

Our CORE Values

ORGANIZATION NAME: Shakers Fun Centre

VISION



THE VISION/TRACTION ORGANIZER™





THE VISION/TRACTION ORGANIZER™

organization na Bhakir A G 10 year plan

6 Locations in Western Canada	3-YEAR PICTURE™
2 in Calgary,	Future Date: 12/31/2019
2 in Vancouver	Revenue: \$ 9 million
Purpose/Cause/Passion: Create a place where everyone feels they belong! CORE FO Edmonton	Profit: 25% Measurables:
Saskatchewan 10. VEAR TARGET™ Saskatchewan \$18.\$20 million dollars organization, with 150+ employees	What does it look like? 3 Centers (2 open all year, 1 opening late 2019
TO-TEAN TANGET Cushatenewan \$10-\$20 million donars digunization, with 100 million demployees.	# of Employees-60
\$18-\$20 million dollar organizat	Integrator established at the corporate
3. Groups that participate in activities together Three Uniques:	1 Central Marketing Departmental Head
strate 150 + employees	
Proven Process:	
1. Sales Process 2. Service delivery process	

Marketing Strategy

Target Market/"The List":

- 1. Families with children age 5 to 18
- 2. Businesses that host events for their staff
 - 3. Groups that participate in activities together 12/31/2019

Purpose/Cause/Passion: Create a place where everyone feels they belong!

CORE FOCUT hree Uniques:

We are FUN

We take care of our customers

- I. Families with children age 5 to 18
- 2. Businesses that host events for their staff

Proven Process:

- MARKET 1. Sales Process
 - 2. Service delivery process

Proven Process

- 1. Sales Process
- Service delivery process

Pevenue: \$ 9 million

Profit: 25%

Measurables:

What does it look like?

3 Centers (2 open all year, 1 opening late 2019

of Employees-60

Integrator established at the corporate

Centralized Sales Team (5 people)

1 Central Marketing Departmental Head

3 Year Picture

ORGANIZATION NAME: Shakers Fun Centre

VISION

CORE VALUES	1 Fot Lature Date: 12/31/2019 2 Dynamic 3 Driven to Excel	3-YEAR PICTURE™
	4. Takes Ownership 5 Rzevenue: \$ 9 million	Future Date: 12/31/2019
	Purpose/Cause/Passion: Create a place where everyone feels they belong!	Revenue: \$ 9 million
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MARKETING STRATEGY	3 Centers (2 open all year, 1 opening late 2 # of Employees-60 Integrator established at the corporate Centralized Sales Team (5 people) 1 Central Marketing Departmental Head 1. Sales Process 2. Service delivery process	Integrator established at the corporate Centralized Sales Team (5 people) 2019 Tentral Marketing Departmental Head

1 Year Plan

Future Date: 12/31/2016

7. Documented Sales Strategy FBA

	1 dtaio Dato. 12/31/2010		
1-YEAR PLAN	ROCKS		ISSUES LIST
	Revenue: \$ 1.9 million	1.	Do we have the right people in the right
	1.3 π	2.	Is our sales team big enough
			We are in a recession
dget	Profit: 17%	4.	Are people doing the right jobs
	1 10111.		Are tasks being prioritized
al BD Parties			Are processes being FBA
	Goals for the year:	7.	
cumented and FBA			
Marketing Strategy FBA	1. Meet 2016 Budget		
sales strategy FBA	2. Increase AP to \$300,000		
	3. Meet % for total BD parties		
	4. Meet % for Group		
	5. Processes documented and FBA		
	6. Documented Marketing Strategy FBA		

ROCKS

Name	Rocks	
1-YI		LIST
Christine	Rocks are your big goals that need to get accomplished this quarter - end December	
	Signage Updates New Logo through Facility	n the rig
	Marketing Strategy 2016	
	Renovations strategy 2016	
ar:	Traction VTO completed/updtaed for 2016	
dget	Let's bowl Purchase Agreement in Place	
o \$300.	Additional of new Attraction Complete	
al BD F		
ΔΙον	Rocks are your big goals that need to get accomplished this quarter - end December	
oups	Sales strategy 2016 complete	
cument	Event Calender Updated for 2016	
Marketir		
ales st	Review sales budget and create strategy to achieve goals	
	New sales video Created	
	Infusion Soft Roll out	
Paul	Rocks are your big goals that need to get accomplished this quarter - end December	
	Implement NEW incentive program	
	Update Process manual	
	Hire and train new manager	
	Research Customer Loyalty program	
	Break profitability into each attraction	

Issues

What is going to get in the way of us achieving our goals?

Potential Issues:

- 1. Do we have the right people in the right seats to grow?
- 2. Is our sales team big enough?
- 3. We are in a recession in Alberta
- 4. Are tasks being prioritized?
- 5. Are the processes being followed by all?
- 6. Marketing objectives slowed by using outside company



	/	/	/	/	/	/	/	/	/
Kelly	+	+	-	+	+/-		+		
Tom	+	+	+	+	+	+	+		
Rachel	+/-	+	+	+	+	+	-		
Gene	+	+	+	+	+	+	+		
Bill	-	-	-	+	+	-	+		
Thomas	+	+	+/-	ı	ı	+	+		
Chris	+	ı	+	+	-	ı	-		
The Bar									

Rating:	+	+/_	_
Rating:	+	+/—	_

-0		
EOS ® Entrepreneurial	Operating	Sy

ScoreCard

Score	card												
			Meeting Date	12-Oct-15	19-Oct-15	26-Oct-15	2-Nov-15	9-Nov-15	16-Nov-15	23-Nov-15	30-Nov-15	7-Dec-15	14-Dec-15
Shakers	Measurables	Who	Week Reported ON- End Day	5-Oct-15	12-Oct-15	19-Oct-15	26-Oct-15	2-Nov-15	9-Nov-15	16-Nov-15	23-Nov-15	30-Nov-15	7-Dec-15
	Week Number			41	42	43	44	45	46	47	48	49	50
Sales			Measurable/Target - Weekly										
	F & B Sales	Paul	Dollar Amount	\$3,981.45	\$3,520.39	\$6,323.92	\$2,725.55	\$3,418.06					
	F & B Sales as a % of total Revenue	Paul	30%	15%	18%	31%	19%	21%					
	BD sales what is (we always have a 3 we	e∈Paul	Fill out based on sales			\$900.00		\$2,520					
	BD Sales	Paul	9307.69/goal	\$2,201.85	\$3,084.25	\$2,009.60	\$1,146.90	\$3,021.55					
	Number Of BD Parties	Paul	36	7	13	9	6	13					
	Group Sales	Alex	\$20,169.00	\$0.00	\$1,554.35	\$10,051.76	\$0.00	\$1,669.90					
	Annual Pass Forecast	Christine/Pau	ul Fill in across week for Nov/Dec	50	50	50	200	200	300	500	500	2000	2000
	Annual Pass Goal - 10,000	Matt	526	25	38	38	250	175					
Marketing													
	Web Sales	Alex		\$759.58	\$488.00	\$111.00	\$0.00						
Cost Controls													
	Payroll (Front Line)	Paul	10.00%	14%	18%	12%	32%	18%					
	Cost of Sales-Food	Paul	30%	27.69%	25.98%	27.55%	26.60%	25.60%					
	Cost of Sales-Beverage	Paul	30%	27.52%	30.18%	29.20%	28.50%	28.39%					
Operations													
	# of Birthday Party Surveys	Matt	90%	7	3	0	3	8					
	Survey Scores	Matt	90%	100%	96.60%	N/A	93.30%	62%					
	Party Host Scores	Matt	5	4	4	N/A	4	4					
Financial Health													
	Last Years Sales			\$27,744.00	\$26,971.40	\$17,054.46	\$15,528.41	\$15,409.35	\$17,802.96	\$101,209.36	\$71,653.41	\$73,125.94	\$57,558.67
	Forcasted Sales	Chistine/Par	ul2014 + 5%	\$29,131.20	\$28,358.60	\$18,441.66	\$16,915.61	\$16,796.55	\$19,190.16	\$102,596.56	\$73,040.61	\$74,513.14	\$58,945.87
	Actiual Sales	Paul		\$26,543.00	\$19,485.27	\$20,353.60	\$14,345.00	\$16,447.14					
	% based on last year	Paul		-4.52%	-38.42%	16.21%	-8.25%	6.31%					
	Cash Flow	Christine		\$158,963.00	\$146,760.00	\$143,876.00	\$140,765.00	\$140,006.00					

ROCKS 13 week plan

4Q 2015 Rocks	Rock										
CEO											
	Book Keeping/Cash Flow	Christine	on	on	on	on	on	on			
	Marketing Execution	Christine	Strategy for	:On	Social Medi	a Build 2016 p	olBuild 2016 p	olBuild 2016 p	Build 2016 p	lBuild 2016 p	lBuild 2016 pl
	Oops-Audrey Daniels (Performance I	M.AII	off	On	Read 25%	read 50%	read 75%	Complete			
	Complete VTO	Christine	80% done	90%	100%						
	MV purchase	Christine	on	on	Writing Dea	Financing	Financing	Financing	Financing	Financing	Financing
Sales & Marketing	Make 20 Reach Calls per day	Alex	Tracking Template-	Away	Contacts for Nov	Reach Plan for Dec	Templates created for		Reach Plan for Jan	Schedule for 2016	Prospect List
	Getting a Birthday Champion in place		Kill till nex		review & send out an	Email marketing					
GM											
	Processes-Followed by All (Onboard	ir Paul	orientation and designed	orientation	t binder	procedures section specialists	procedure guidlines specialists	program completed trained, and	existing procedures trained, and		every position trained, and
	Process for Up-Sale: Front Desk (BD	S Paul	the birthday		for birthday		chosen,	certified	certified	certified	certified
	Review Costs and report on total red	u Paul	Cintas contract.	products from Cintas	to telus about	analysis for energy bills		update costs	update costs	update costs	update costs
Operations	Create a Process for Redemption Ma	n Matt Matt	the written documental	step by step	with new process, the presentatio	Christine to purchase with staff on selling	inventory system, fix Rock: All staff fully	Rock: All staff are			
Facility Maintenance	Training Dollars applied for by Mid N	o Arthur/Christine	info to		A- review the email	get the application					
	Set up for Holiday events	Arthur	Halloween done &	down, remove	decorating w/ manlift	building	set-up for CPS	Tent and empty for			

Level 10 Meeting Agenda

Segue: How is everyone doing? Personal/Professional Updates?	5 Min
Scorecard Review	5 Min
Rock Review	5 Min
Customer/Employee Issues	3 Min
Review To-Do-List	5 Min
Identify, Discuss and Solve Issues	60 Min
Conclude	3 Min
Recap To-Do list	2 Min
Rating (1 - 10)	2 Min
TOTAL	.90 Min



Level 10 Managment Meetings

Roh	ust, Dynamic, Driven		Takes Ownership G	الوجو	ighaid	
NAME		Professional	akes Ownership, O		_	
NAME Christine Alex Paul Matt Arthur Beth	Personal Put myself 1st in regard to my time Cancelled C Able to get to a really good book tape. Good stuff Tough week (put dog down). Sister Flew in chili from my mom:) Hung out with my Grandson this weekend zoo a Celebrated my 35 wedding anniversary	QulGot through a ton of str uff wLaura introduced me to One positive is that our Fixed the annual pass	to those pod casts EVERYTHING. Addicted. ur food is up Need to sell a lot more. s sales program some hiccups but functional. 2 other places they were jam packed	. Feel like I le	Expectation I want to have a great conversation today celebrate moving foleWould like to solidfy the future events Push forward with adve Need some energy from others today clarification Come to terms with testing out some new hours Get the marketing and the email thing done needs to be up ar We will focus on the truth-do it positively looking at the possibilit	ortising and social media. nd running
Name	Rocks	On Track/Off Track	If not Why?	Do you re	dDS (Identify, Discuss, Solve) Issues List	QUESTIONS AND BACKGROUND INFO
Christine	Rocks are your big goals that need to get accomplished this quarter - end Sept		Create 13 week plan in here		Please list the issue or problem you would like to have addressed at this meeting. Items will be prioritized. Any items not discussed will get moved into the following week	•
	Signage Updates Marketing Strategy New Project Design Traction VTO completed Mountain View The suite Spot	ON ON HOLD ON On	Completing as required Coordinate with Foundry Not sure how to move forward	Continue Continue Continue	This is to do list this week Trust The Cash Box-This is a big deal. We track it everytime \$\$\$ go IAPPA/FEC Jacksonville Ideas around Letters to Santa & Lunch with Santa Halloween?	What does trust look like What does it mean to be trustworth
	To do List To do from last meeting	Target Completion Date	If not Why?	Do you red	Ideas for food bank promotion Date? Discuss Xmas buffet Lois Washburn Hirst- FB recognition	
2 3 4 5 6 7 8 9	1 Marketing Plan Info to Foundry 2 Update VM System 3 Infusionsoft emails 4 Break profitability into each attraction 5 Groupon Initiatives 6 Develop door hanger marketing program 7 Add a contact us page for events, AP page 8 gift certificate program 9 New parties/brochure etc 10 Coupons good? in system 11 or Verball of the program 12 or Verball of the program 13 or Verball or Ve	Done 11/1/2015 Done Not Done 10/15/2015 done in progress In progress	completed signed contract roll out Nov 1 Taking back from Claudette- system in place Move to Paul Not sure what to do on the fence Matt to get these out will happen in November Not sure what to do on the fence November with Foundry Get Paul to review		Gift Cards? Birthdays	Others are having parties-why not us?
1 2 3 4 5	To do for next meeting 1 Fillout rock on track goals 2 What you can do to be on St Augustine Trip 4 5 6 7		Discussion about christmas buffet and food Pricing out seating furniture (off line)		Rate the Call Christine Alex Paul Matt Arthur Beth	Rating 91 7.5 8.5 8.5 8
Name	Rocks	On Track/Off Track	If not Why?	Do you re	Customer/Employee Highlights	
Alex	Rocks are your big goals that need to get accomplished this quarter - end Sept Event Calender for year Review sales budget and create strategy to achie Sales Process Infusion Soft Roll out	ieve goals			Customer comments and concerns over the removal of the indo Issue with height of child on go-kart track - allowed once to drive inue	
	To do List To do from last meeting 1 Santa Schedule- Events	Target Completion Date ON			quire help from anyone to accomplish this?	
2 3 4 5 6 1 2 3 4	2 Event Plan 3 Promotion calender 4 Food packages finalized 5 6 70 do for next meeting 1 Fillout rock on track goals 2 What you can do to be on St Augustine Trip 3 4 5	ON	Need presentable format for everyone.	BS to send	i sample	

Benefits of using this system?

Accountability – Things are getting done right and on time

Cohesive Team – Everyone is working together and wants everyone on the team to be successful

Wins Every Week – Every Day, because we are focused on improving the same team

Peace of Mind – I know what everyone is doing without micromanaging all the time – they manage themselves

Adapt to market - My chance to keep the business on track and react quickly to problems before they become BIG problems

This whole process is helping my business grow!



See the Results! How to use your P &L Effectively.

Greg Borman Kyle Allison

November 19, 2015



Income Statement - Why is it Important? *

- If you want to improve operations, sell your park or refinance to grow you must have an income statement that easily shows how well the park is doing.
- Without it, how would you know where your trouble areas might be?
- In addition, you will not get the best offer when selling or seeking funding to grow.

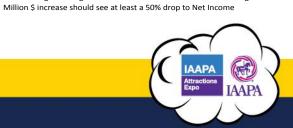
Understanding a Company's Profits and Losses from Its Income Statement

The income statement (also known as the profit-and-loss or P&L statement) details all of the company's revenues and expenses — how much the company receives in sales and how much the company spends to make those sales. After all the additions and subtractions, the final tally tells you whether the company earned a profit or suffered a loss and how much. The income statement contains the fundamental equation for every business: Sales — Expenses = Net Income



FEC USA Profit & Loss Overview January -December Year End

			Actual 2015	% of Total Rev.	Actual 2014	% of Total Rev.		Variance		
	Arcade	\$	1,750,000	28.8%	\$ 1,475,000	29.2%	\$	275,000	18.6%	\$175K in new games
	Batting Cages	\$	250,000	4.1%	\$ 199,000	3.9%	\$	51,000	25.6%	Price increase & ball reduction
	Bowling	\$	745,000	12.3%	\$ 700,000	13.9%	\$	45,000	6.4%	Poor weather early in year helped
	Bumper Boats	\$	128,000	2.1%	\$ 125,000	2.5%	\$	3,000	2.4%	
	Bumper Cars	\$	35,000	0.6%	\$ 50,000	1.0%	\$	(15,000)	-30.0%	Difficulty keeping fleet operational
	Go Karts	\$	689,000	11.3%	\$ 575,250	11.4%	\$	113,750	19.8%	Added 10 new doubles to increase throughput
	Golf-Driving Range	\$	-	0.0%	\$ -	0.0%	\$	-		
	Miniature Golf	\$	875,000	14.4%	\$ 745,000	14.8%	\$	130,000	17.4%	Reduction in discounts +\$50K upgrade
	Rock Wall	\$	75,000	1.2%	\$ 75,000	1.5%	\$	-	0.0%	
	Laser tag	\$	175,000	2.9%	\$ 115,000	2.3%	\$	60,000	52.2%	New arena & equipment
	Other Revenue	\$	-	0.0%	\$ -	0.0%	\$	-		
	Parties & Group Sales	\$	675,000	11.1%	\$ 635,000	12.6%	\$	40,000	6.3%	increase price -maxed out on space
	Rental Income / Buy Outs	\$	32,500	0.5%	\$ 15,000	0.3%	\$	17,500	116.7%	had 1 more grad night
	Other Rev & Sales Depts.	\$	-	0.0%	\$ -	0.0%	\$	-		
	F&B SALES	\$	880,000	14.5%	\$ 799,000	15.8%	\$	81,000	10.1%	Added Beer & wine
	F&B Other (vending-sponsorships-etc.)	\$	115,000	1.9%	\$ 110,000	2.2%	\$	5,000	4.5%	vendor sponsorship for using product
	Misc. Revenue	\$	-	0.0%	\$ -	0.0%	\$	-		
	Discounts (promo & manager)	\$	(350,000)		\$ (575,000)		\$	225,000	-39.1%	Eliminated groupons and protected price matrix
	Total Revenue	\$	6,074,500	100.0%	\$ 5,043,250	100.0%	\$	1,031,250	20.4%	
	Food & Beverage Costs	Ś	298,500	4.9%	\$ 272,700	5.4%	\$	25,800	9.5%	maintained 30% F&B cost on increased revenue
	Attraction Supplies	Ś	394,843	6.5%	\$ 363,114	7.2%	\$	31,728	8.7%	even with increased traffic reduce costs through better buying
	Parties & Group Supplies	Ś	70,750	1.2%	\$ 97,500	1.9%	\$	(26,750)	-27.4%	Varies based on contracted outside needs.
	Payroll - Employee Wages	Ś	1,822,350	30.0%	\$ 1,487,759	29.5%	s .	334,591	22.5%	Revenue increase and slight % increase in labor
	Contracted Labor	s.	72,000	1.2%	\$ 35,000	0.7%	s .	37,000	105.7%	Outside landscapers, janitorial , outside security etc.
	Repairs & Maintenance	Ś	425,215	7.0%	\$ 504,325	10.0%	s .	(79,110)	-15.7%	with new equipment R&M is reduced the first two years.
	Utilities – Elec, Gas, Water	\$	607,450	10.0%	\$ 504,325	10.0%	\$	103,125	20.4%	
	Marketing & Advertising	\$	182,235	3.0%	\$ 191,644	3.8%	\$	(9,409)	-4.9%	got away from radio & cable and focused on digital SEO & SEM
	Rent / Mortgage	\$	762,350	12.6%	\$ 632,928	12.6%	\$	129,422	20.4%	Percentage rent or refinanced property to reinvest equity into equipment
	Taxes – Property	\$	242,980	4.0%	\$ 201,730	4.0%	\$	41,250	20.4%	
	Insurance	; \$	607,450	10.0%	\$ 504,325	10.0%	; \$	103,125	20.4%	More people on benefits -more incidents with higher volume -etc.
	Other Expense Items	\$	125,000	2.1%	\$ 100,000	2.0%	\$	25,000	25.0%	Could be charge backs, pay roll services , banking fees , etc. etc.
		\$	5,312,622	87.5%	\$ 4,622,649	91.7%	\$	689,973	14.9%	
)		\$	761,878	12.5%	\$ 420,601	8.3%	\$	341,277	81.1%	12.5 % margin is not good -we look for a minimum 35% flow through



Expense ome (EBITDA)

P&L Revenue Lines should be detailed for each Profit Center

General Income

40000 - Admissions

40001 - Admissions - Internet

40002 - Admissions - Season Pass

40008 - Gift Certificates - Redeemed

40007 - Gift Certificates - Sold

40009 - Unlimited Attraction Pass

Total – General Revenue

Attractions Income

41007 - Batting Cages

41009 - Buccaneer Cove

41010 - Bumper Boats

41012 - Bumper Cars

41029 - Flamethrower

41014 - Golf Courses

41006 - Grand Prix

41030 - Kiddie Big Top

41030 - Riddle Big 10

41016 - Laser Tag

41019 - Rollercoaster

41027 - Sidewinder

41005 - Slick Racing

41021 - The Wall

41003 - Top Eliminator Racing

41002 - Track - Lil Thunder/Tiny Tots

41000 - Track - Thunder Road/Sprint

41004 - Turbo Trax Racing

41018 - VIP Card

41025 - Vertical Accelerator

41024 - Whirly Bird

Total – Attractions Revenue

Arcade Income

42000 - Arcade - Park Owned

42007 - Arcade/Games - Vendor Share

42002 - Game Card Revenue

42003 - Games of Skill

42004 - Group and Birthday Tokens

42006 - Merchandiser Games

42005 - Redemption Games

42008 - Unlimited Video Games Pass

Total - Arcade Revenue

Groups/Birthday Income

44000 - Birthday - Admissions

44002 - Birthday - Arcade

44001 - Birthday - Attractions

44006 - Birthday - Food & Beverage

44500 - Fundraisers

43000 - Group - Admissions

43002 - Group - Arcade

43001 - Group - Attractions

43010 - Group - Consignments

Total - Groups/Birthday

F&B Income

44003 - Birthday - Food & Beverage

45002 - Beer/Wine/Alcohol

45003 - Catering

45007 - F&B - Franchise

45004 - F&B - Tax Exempt

45006 - F&B - Vendor Share

45001 - F&B Carts

45000 - Snack Bar/Restaurant/Beverage

45005 - Vending Machine - Company Owned

43003 - Group - Food & Beverage

43006 - Group - Food & Beverage - Tax Exempt

Total - Food & Beverage

Retail/Other Income

47000 - Cash (Over)/Short

46009 - ATM/Pay Phone/Other Commissions

46007 - Barter Revenue

46012 - Discounts & Allowances

46010 - Guest Refunds

46001 - Lockers

46000 - Merchandise - Park Owned

46005 - Merchandise - Vendor Share

46011 - Misc Income

46006 - Other - Vendor Share

46003 - Other Rentals

46008 - Photo/Kodak Commissions

Total - Retail/Other

Total – Park Revenue



On a detailed P&L always segregate Cost of Goods Sold

- Food and Beverage (Break out Alcohol sales & costs as a subset)
- Merchandise Sales (Should never run higher than 35-40% of Merch. Rev)
- Redemption Prizes (Show rebates as a credit) If on a card system, separate Merch. Games COGS from Redemption Counter COGS.
- Group Sales / Birthday Sales (Food portion can be combined with F&B)
- Weekly inventories are important to effectively monitor and control COGS. You cannot identify theft, pricing issues, and excessive waste, if you are not inventorying weekly.
- McDonalds and most QSRs do daily inventories of at least higher cost items.



Establish a Series of Line Item Expenses

Cost Of Sales

Cost of Sales - F&B

53500 - Cost of Sales - Alcohol

53000 - Cost of Sales - Food & Beverage

53200 - F&B - Sponsorships/Rebates (CREDIT)

Total - Cost of Sales - F&B

% F&B Revenue

Cost of Sales - Arcade

52500 - Cost of Sales - Arcade Merchandiser

52000 - Cost of Sales - Arcade Redemption

Total - Cost of Sales - Arcade

% Arcade Revenue

Cost of Sales - Groups/Birthday

54000 - Cost of Sales - Groups/Birthday

Total - Cost of Sales - Groups/Birthday

% Groups/Birthday Revenue

Cost of Sales - Retail/Other

56000 - Cost of Sales - Other

55000 - Retail Merchandise

55200 - Retail Sponsorships/Rebates (CREDIT)

Total - Cost of Sales - Retail/Other

% Retail/Other Income

Total - Cost of Sales GROSS PROFIT

Gross Profit = Revenue minus Total Cost of Sales

Gross Profit % of Net Revenue

Labor Expenses

62004 - Bonuses

61002 - Capital Allocation of Labor

62003 - Health Benefits

61000 - Hourly Wages

62000 - Labor - Gratuity & Tips

61001 - Overtime Premium

62005 - Payroll Taxes

60000 - Salary Wages

60001 - Vacation Expense

Total - Labor

Total Labor Expense % of Net Revenue



Operating Expenses	Supplies	Banking Fees
Repair & Maintenance	71022 - Supplies - Arcade Tokens	72000 - Armored Carrier
·	71012 - Supplies - Batting Cages	72001 - Bad Debts
70014 - R&M - Batting Cages	71000 - Supplies - Cleaning & Janitorial	72003 - Bank Charges/CC Processing/ATM Fees
70012 - R&M - Buccaneer Cove		72006 - Cash (Over)/Short
70500 - R&M - Buildings & Grounds	71001 - Supplies - First Aid	72002 - Chargebacks
	71015 - Supplies - Fuel	72005 - On Line Ticketing Fees
70001 - R&M - Bumper Boats	71013 - Supplies - Golf Courses	Total - Banking Fees
70502 - R&M - Equipment Rental	71020 - Supplies - Group/Birthday Equip	Human Resource Costs
70002 - R&M - Game Parts	Rentals	73002 - Background Checks/Drug Testing
	71008 - Supplies - In Park Signage	73000 - Hiring Costs
70003 - R&M - Golf Course	71002 - Supplies - Landscape	73004 - Meetings & Seminars
70504 - R&M - In Park Vehicles	71003 - Supplies - Lifejackets	73006 - Relocation Costs
70004 - R&M - Lasertag	71018 - Supplies - Locks & Keys	73003 - Team Member Incentives/Awards
70503 - R&M - Pools	71005 - Supplies - Office	73001 - Training - Management
		73005 - Uniforms
70005 - R&M - Rides	71017 - Supplies - Oil	Total - Human Resource Costs
70006 - R&M - Slick	71006 - Supplies - Other	
70015 - R&M - The Wall	71011 - Supplies - POS Maintenance	Outside Services
	71024 - Supplies - Playcards	75500 - Accounting Fees
70008 - R&M - Thunder Road/Sprint	71016 - Supplies - Propane	75006 - Outside Services - ADP/Payroll Fees 75003 - Outside Services - Alarm Fees
70501 - R&M - Tools & Equipment	71021 - Supplies - Redemption Tickets	75003 - Outside Services - Alarm Fees 75000 - Outside Services - Entertainment
70009 - R&M - Top Eliminator	71014 - Supplies - Small Wares	75004 - Outside Services - Janitorial
·	71014 - Supplies - Small Wates 71010 - Supplies -	75001 - Outside Services - Landscaping
70013 - R&M - Track/Lil Thunder/Tiny Tots	Tickets/Maps/Wristbands	75007 - Outside Services - Mystery Shopper
70010 - R&M - Turbo	71009 - Supplies - Tubes & Rafts	75008 - Outside Services - Other
70011 - R&M - Virage/GP		75002 - Outside Services - Security
•	71007 - Supplies - Water Maintenance	75005 - Outside Services - Temp Help
Total - Repair & Maintenance	Total - Supplies	Total - Outside Services
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Travel	Marketing/Advertising	Insurance
760 - Travel 76002 - Auto	Media	62001 - Insurance - Premium Workers Comp
76002 - Auto 76001 - Meals & Entertainment	80003 - Barter Media	74001 - Insurance Premium General Liability
76000 - Travel	80006 - Billboard/Outdoor	·
Total - Travel	80000 - Broadcast TV	74000 - Insurance Premium Property
Total - Travel	80001 - Cable TV	74002 - Self Ins & Claims - General Liability
Utilities	80005 - Direct Mail	62002 - Self Ins & Claims - Workers Comp
77000 - Utilities - Electricity	80007 – Online	Total - Insurance
77001 - Utilities - Gas	80004 - Print	% Net Revenue
77002 - Utilities - Telephone	80002 - Radio	70 Net nevenue
77003 - Utilities - Trash	Total - Media	
77004 - Utilities - Water		Park EBITDAR -EBITDA before rent
Total - Utilities	Non-Media	% Revenue
	81004 - Agency Fees	
Misc Operating Expenses	81001 - Barter/Trade	Occupancy
78006 - ASCAP/BMI License Fees 78000 - Contributions & Donations	81003 - Brochure Distribution	87004 - CAM Charges
78000 - Contributions & Donations 78001 - Dues & Subscriptions	81008 - Direct Mail Postage/Printing/Lists	
78001 - Dues & Subscriptions 78004 - Leased Equipment	81005 - Market Research Fees	87003 - Lease Valuation Amortization
78004 - Leased Equipment 78007 - Leased Storage/Bleacher/Trailer	81007 - Other Non-Media	87006 - Personal Property Tax Expense
78008 - Licenses & Permits	81002 - Printing	87005 - Real Property Tax Expense
78009 - Licenses & Royalties	81000 - Production	87000 - Rent
78013 - Misc Expense	81006 - Special Events	87002 - Rent Normalization Expense
78005 - Music Fees	Total - Non-Media	·
78010 - Postage/Freight/Delivery	Total - Non-Ivicula	87001 - Rental Income
78003 - Professional & Consulting Fees	Tabel 88 advetice / 6 decentision	Total - Occupancy
78011 - Service Maintenance Contracts	Total Marketing/Advertising	% Net Revenue
78002 - State Safety Inspection Fees	% Net Revenue	
Total - Misc Operating Expenses		Park EBITDA
	Park EBITDARI (EBITDA before Rent and Insurance)	
Total Operating Expenses	% Revenue	% Net Revenue
IAAPA ATTRACTIONS EXPO 2015	www.IAAPA.org/IAAPAAttractionsExpo	Attractions Expo

EBITDA: Earnings before interest, taxes, depreciation and amortization: These earnings, often referred to as EBITDA, combine operating income with income from investments.

EBITDA is useful in giving a view to profits before non-cash accounting calculations, such as depreciation and amortization, are deducted. However, EBITDA is not an official number under the Generally Accepted Accounting Principles (GAAP), so it can be manipulated to suit management's goals.

If your exit plan is to sell your park one day, a normal deal structure is based on a multiple of EBITDA. Without owning your land, a 2 to 4X / Owning land a 4-7X is the norm.



Make the connection to better food cost

As an industry, we are facing the continuous rise of commodities that adversely affect our businesses. Efficient use of these staples in our restaurants is essential in remaining competitive in the marketplace. This translates into food cost. We can't afford to waste the food we sell either in the inefficiencies of converting raw product into sales – or theft.

The "Usual Suspects"

When looking into high food cost, we usually investigate the usual suspects:

- Back door security
- Inventory control
- Proper documentation of "waste" (raw and completed)
- Portions and yields

We start with accessibility of the back door. If not controlled, and employees have unlimited access, product can easily be stolen during trash runs, breaks, or – whenever. Effective inventory control involves a systematic approach to counting inventory and ordering properly. Improper counts leads to under or over ordering negatively affecting sales, quality of the product, and inefficient use of inventory. Not documenting raw and completed waste properly misses the mark on effective inventory control. Improper portions and yields again negatively effect either sales if they are too small or profitability if they are too large.



The Connection

We know that controlling food cost is all about controlling the inventory. We know so much about it, and focus so much on it, we may fail to include the front end of the operation as an accomplice to poor food cost. Handling the sales transaction improperly will negatively effect food cost. Very often we fail to make the connection of poor food cost performance with poor cash management. A cashier or server rings a customer transaction and the food is prepared and served to the customer. It happens hundreds of times a day. The sale is rung and the food is delivered to the table, or to a car in the drive thru, or even to a home or place of work. If the customer received their food and that cash transaction is negated by a void, price reduction, deletion, no sale, refund, coupon, promotion, under ringing, or some kind of manager override – you lost money! Your inventory was negatively impacted (food cost), and, if done fraudulently, the cashier committed theft and you may never know it!

Cash Components

A cash shortage in the register usually triggers questions. It grabs our attention. Who was operating the register and what happened to cause the shortage? If the shortage is unusual, it may be a ringing error, a fraud perpetrated by a customer, or simply unexplained. However, if the cash components such as those mentioned above are not routinely audited, it may go unnoticed if any of those categories are significantly high. If a cashier is stealing by one of the methods above, it is easily hidden.

Dig, Drill Down, Explore, Investigate...

Run the reports on your POS system that allows you to assess cash handling. Cash handling includes performance of voids, no sales, average check, refunds, price reductions, etc. Know what acceptable limits are on those categories and investigate those that are abnormal. Look for patterns of abnormal activity, and then drill down by individual cashier. When you discover abnormal or even suspicious activity, incorporate progressive disciplinary measures to change the behavior. If theft is occurring, you will quickly know.

The connection of cash management contributions to poor food cost will be made and interrupted with sound auditing and disciplinary procedures. When future issues crop up with high food cost, you will know to place another "suspect" in the lineup.



ANDY ALLIGATOR'S FUN PARK

Appetizer Platter

INGREDIENT	Item #	AMOUNT	UNIT	COST/UNIT	TOTAL COST
Buffalo Wings (wing plus sauce)		4	Each	\$0.44	\$1.76
Pickle Spears		4	Each	\$0.20	\$0.80
Mozzarella Sticks		4	Each	\$0.31	\$1.24
Onion Rings		6	Each	\$0.14	\$0.84
Soufflé Cups		2	Each	\$0.02	\$0.04
Ranch	7	3	Ounce	\$0.07	\$0.21
Marinara		3	Ounce	\$0.05	\$0.15
Oil		3	Ounce	\$0.03	\$0.09
Napkins		4	Each	\$0.01	\$0.04
Tray Liner		1	Each	\$0.02	\$0.02
Waste (1%)		1	Each	\$0.05	\$0.05
	is a second				

PREPERATION METHOD

- 1. Prepare 4 bbq wings, 4 pickle spears 4 mozzarella sticks & 6 onion rings as recipe calls.
- 2. Place on platter with 1 soufflé cup of ranch and one of marinara

Recipe Cost \$5.24
Selling Price \$16.99
Cost of Sales % 30.84%
Profit Margin \$11.75



Updated 11/1/15



ANDY ALLIGATOR'S FUN PARK

Oklahoma Rodeo Burger

INGREDIENT	Item #	AMOUNT	UNIT	COST/UNIT	TOTAL COST
1/3 Pound Hamburger		1	Each	\$1.09	\$1.09
Hamburger Bun		1	Each	\$0.37	\$0.37
Onion Rings		2	Each	\$0.14	\$0.28
BBQ Sauce	66005	1	Ounce	\$0.05	\$0.05
Waffle Fries		5	Ounce	\$0.08	\$0.40
Oil		1	Ounce	\$0.03	\$0.03
Napkin		2	Each	\$0.01	\$0.02
Tray Liner		1	Each	\$0.02	\$0.02
Waste (1%)		1	Each	\$0.02	\$0.02

PR	FPFR	ATION	METH	чог

- 1. Prepare Burger to 160 degrees
- 2. Toast bun
- 3. Place 2 slices of cheese on burger
- 4. Place burger on bun
- 5. Top with 2 onion rings
- 6. Drizzle with bbq sauce
- 7. Serve with 5 ounces of waffle fries

Recipe Cost \$2.28
Selling Price \$7.99
Cost of Sales % 28.54%
Profit Margin \$5.71



Updated 11/1/15



ANDY ALLIGATOR'S FUN PARK

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Waste (1%)		1	Each	\$0.02	\$0.02
			,		

Recipe Cost \$2.28
Selling Price \$7.99
Cost of Sales % 28.54%
Profit Margin \$5.71





Labor Cost Analysis

		Lab	or Cost Analys	sis					
	Month	August	Year	2015				NO.	TES
Day	Date	Daily Gross	Labor Hrs	Salary Cost	Daily Staff Cost	Total Labor Cost	Daily Labor %		
Sat	1	13063.53	221.08	366	\$1,779.69	\$2,145.69	16.43%		
Sun	2	7536.69	152.92	366	\$1,231.01	\$1,597.01	21.19%		
Mon	3	5774.34	132.96	366	\$1,070.33	\$1,436.33	24.87%		
Tue	4	4599.87	146.82	366	\$1,181.90	\$1,547.90	33.65%		
Wed	5	7091.35	128.16	366	\$1,031.69	\$1,397.69	19.71%		
Thur	6	5371.49	129.48	366	\$1,042.31	\$1,408.31	26.22%		
Fri	7	6683.48	168.34	366	\$1,355.14	\$1,721.14	25.75%		Daily
	Week 1	50120.75	1079.76	2562	\$8,692.07	\$11,254.07	22.45%	Ave Wage	Salary Cost
								8.05	36
Day	Date	Daily Gross	Labor Hrs	Salary Cost	Daily Staff Cost	Total Labor Cost	Daily Labor %		
Sat	8	28663.22	229.65	366	\$1,848.68	\$2,214.68	7.73%		
Sun	9	12525.39	154.72	366	\$1,245.50	\$1,611.50	12.87%		
Mon	10	7344.58	135.13	366	\$1,087.80	\$1,453.80	19.79%		
Tue	11	3931.53	148.41	366	\$1,194.70	\$1,560.70	39.70%		
Wed	12	6773.15	125.77	366	\$1,012.45	\$1,378.45	20.35%		
Thur	13	6860.51	139.45	366	\$1,122.57	\$1,488.57	21.70%		
	14							T	
Fri		7185.40	165.73	366	\$1,334.13	\$1,700.13	23.66%	4-7-10-1-2-47-1-1-1-1	Daily
	Week 2	73283.78	1098.86	2562	\$8,845.82	\$11,407.82	15.57%	Ave Wage	Salary Cost
								8.05	36
Day	Date	Daily Gross	Labor Hrs	Salary Cost	Daily Staff Cost	Total Labor Cost	Daily Labor %		
Sat	15	14601.82	197.22	366	\$1,587.62	\$1,953.62	13.38%		
Sun	16	7445.36	142.69	366	\$1,148.65	\$1,514.65	20.34%		
Mon	17	8722.74	109.79	366	\$883.81	\$1,249.81	14.33%		
Tue	18	5253.67	113.41	366	\$912.95	\$1,278.95	24.34%		
Wed	19	4261.69	98.46	366	\$792.60	\$1,158.60	500000000000000000000000000000000000000	Moore sch	ools back
Thur	20	1543.48	73.38	366	\$590.71	\$956.71	61.98%	Norman sc	
Fri	21	4546.29	118.34	366	\$952.64	\$1,318.64	29.00%	, torrilari se	Daily
-	Week 3	46375.05	853.29	2562	\$6,868.98	\$9,430.98	20.34%	Ave Wage	Salary Cost
						7,3,100,100		8.05	36
Davi	Data	6.1.6		6.16	D 11 61 116 1	T	5 1 1 1 0		
Day	Date 22	Daily Gross	Labor Hrs	Salary Cost	Daily Staff Cost \$1,512.68	Total Labor Cost	Daily Labor %		
Sat		11861.58	187.91	366		\$1,878.68	15.84%		
Sun	23	5876.70	124.87	366	\$1,005.20	\$1,371.20	23.33%		
Mon	24	1289.44	73.04	366	\$587.97	\$953.97	73.98%		
Tue	25	720.51	77.77	366	\$626.05	\$992.05	137.69%		
Wed	26	1182.27	69.92	366	\$562.86	\$928.86	78.57%		
	27	000.00	CE CO						
Thur	27	866.23	65.02	366	\$523.41	\$889.41	102.68%		
Thur Fri	28	3045.69	117.29	366	\$944.18	\$1,310.18	43.02%		Daily
		000000000000000000000000000000000000000		200000000		1000	1-17.100-7.11-10.01.001	Ave Wage	Salary Cost
	28	3045.69	117.29	366	\$944.18	\$1,310.18	43.02%	Ave Wage 8.05	Salary Cost
	28	3045.69	117.29	366	\$944.18	\$1,310.18	43.02%		Salary Cost
Fri	28 Week 4	3045.69 24842.42	117.29 715.82	366 2562	\$944.18 \$5,762.35	\$1,310.18 \$8,324.35	43.02% 33.51%		Salary Cost
Fri Day	28 Week 4	3045.69 24842.42 Daily Gross 6706.54	117.29 715.82 Labor Hrs 232.31	366 2562 Salary Cost	\$944.18 \$5,762.35 Daily Staff Cost \$1,870.10	\$1,310.18 \$8,324.35 Total Labor Cost \$2,236.10	43.02% 33.51% Daily Labor %		Salary Cost
Pri Day Sat Sun	28 Week 4 Date 29 30	3045.69 24842.42 Daily Gross 6706.54 7522.71	117.29 715.82 Labor Hrs 232.31 141.53	366 2562 Salary Cost 366 366	\$944.18 \$5,762.35 Daily Staff Cost \$1,870.10 \$1,139.32	\$1,310.18 \$8,324.35 Total Labor Cost \$2,236.10 \$1,505.32	43.02% 33.51% Daily Labor % 33.34% 20.01%		Salary Cost
Fri Day Sat	28 Week 4 Date 29	3045.69 24842.42 Daily Gross 6706.54	117.29 715.82 Labor Hrs 232.31	366 2562 Salary Cost 366	\$944.18 \$5,762.35 Daily Staff Cost \$1,870.10	\$1,310.18 \$8,324.35 Total Labor Cost \$2,236.10	43.02% 33.51% Daily Labor % 33.34%		Salary Cost 36
Pri Day Sat Sun	28 Week 4 Date 29 30 31	3045.69 24842.42 Daily Gross 6706.54 7522.71 1398.01	117.29 715.82 Labor Hrs 232.31 141.53 78.38	366 2562 Salary Cost 366 366 0.01	\$944.18 \$5,762.35 Daily Staff Cost \$1,870.10 \$1,139.32 \$630.96	\$1,310.18 \$8,324.35 Total Labor Cost \$2,236.10 \$1,505.32 \$630.97	43.02% 33.51% Daily Labor % 33.34% 20.01% 45.13%	8.05	Salary Cost 36
Pri Day Sat Sun	28 Week 4 Date 29 30	3045.69 24842.42 Daily Gross 6706.54 7522.71	117.29 715.82 Labor Hrs 232.31 141.53	366 2562 Salary Cost 366 366	\$944.18 \$5,762.35 Daily Staff Cost \$1,870.10 \$1,139.32	\$1,310.18 \$8,324.35 Total Labor Cost \$2,236.10 \$1,505.32	43.02% 33.51% Daily Labor % 33.34% 20.01%	8.05 Ave Wage	Salary Cost 366 Daily Salary Cost
Fri Day Sat Sun	28 Week 4 Date 29 30 31	3045.69 24842.42 Daily Gross 6706.54 7522.71 1398.01	117.29 715.82 Labor Hrs 232.31 141.53 78.38	366 2562 Salary Cost 366 366 0.01	\$944.18 \$5,762.35 Daily Staff Cost \$1,870.10 \$1,139.32 \$630.96	\$1,310.18 \$8,324.35 Total Labor Cost \$2,236.10 \$1,505.32 \$630.97	43.02% 33.51% Daily Labor % 33.34% 20.01% 45.13%	8.05	Salary Cost

Day	Date	Daily Gross	Labor Hrs	Salary Cost	Daily Staff Cost	Total Labor Cost	Daily Labor %		
Sat	8	28663.22	229.65	366	\$1,848.68	\$2,214.68	7.73%		
Sun	9	12525.39	154.72	366	\$1,245.50	\$1,611.50	12.87%		
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Thur	13	6860.51	139.45	366	\$1,122.57	\$1,488.57	21.70%		
Fri	14	7185.40	165.73	366	\$1,334.13	\$1,700.13	23.66%		Daily
	Week 2	73283.78	1098.86	2562	\$8,845.82	\$11,407.82	15.57%	Ave Wage	Salary Cost
								8.05	366

								,	
									Daily
	Week 5	15627.26	452.22	732.01	\$3,640.37	\$4,372.38	27.98%	Ave Wage	Salary Cost
								8.05	366
		Daily Gross	Labor Hrs	Salary Cost	Daily Staff Cost	Total Labor Cost	Daily Labor %		
	Period Total	\$210,249.26	4,199.95	\$10,980.01	\$33,809.60	\$44,789.61	21.30%		

BIRTHDAY SALES CALLS

YEAR	DATES	# OF CALLS	CALLER	DATE
13	11/2-11/9	33	Britt	10-19
14 13 2013 2013 2013 2013	"/m-"/30	19 50 32 17 50 25 14	Britt Britt	10-22 10-23 10-27-15 10-27-15 10-29-15 11-5-15

October 2015 M.T.O.

UPDATED: 10 131

NOV. 2014

\$17,489.55

REVENUE

October 2014

OF PARTIES

OF PARTIES

\$15,456 79

REVENUE

Nov. 2015 M.T.D.

UPDATED: 11/9

EXPO

BIRTHDAY SALES CALLS

YEAR	DATES	# OF CALLS	CALLER	DATE
13	11/2-11/9	33	Britt	10-19
14 13 2013 2013 2013 2013	1/H- 1/30	19 50 25 14	Britt Britt	10-22 10-23 10-27-15 10-27-15 10-29-15 11-5-15

October 2015 MT.O.

\$ 18,278 99 - core
\$ 19,078.78 - Skats

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UPDATED: 10131

Nov. 2015 M.T.D. 45

OF PARTIES

\$6498.96

REVENUE

UPDATED: 11/9

October 2014

69

OF PARTIES

\$17,489.55

REVENUE

NOV. 2014

61

OF PARTIES

\$15,456 79

REVENUE

EXPO

October 2015 MTD.

UPDATED: 10 131

October 2014

69

OF PARTIES

\$17,489.55

REVENUE