

IAAPA Attractions **EXPO**

Reduce Insurance Premiums - Top Ten List of Risk Management Techniques to Minimize Claims Impact

11/14/2007

8:30am

Room #N230AB



IAAPA



Risk Management & Insurance: Adjusters' Top Ten List

IAAPA 2007

Kent Sanders, Executive Vice President
Haas & Wilkerson / H&W Risk Management

Risk Management & Insurance: Adjusters' Top Ten List IAAPA 2007

Risk Management Practices:
Risk Management Process

Risk Defined: Insurance Company Perspectives / Operations Perspective

Help Us Help You

TOP TEN LIST:

10: Just Because There Are No Moving Parts: Slides & Inflatables

9.: "PROMISES, PROMISES..."

8: Reporting to Your Insurer

7: Accident Investigations:
In General

* The Incident Report

* Why Timeliness is Critical

6: Trips, Slips & Falls:

5: Signage

4: Customer Service: Controlling the Claims Conscious Guest

3. "Child Proof" Midway

2: Contracts & Indemnification

*Don't Accept others' liabilities

*Waivers:

*ADA Issues: Disability Access & Waivers

#1. HELP US HELP YOU: ESTABLISH & MAINTAIN A CULTURE OF SAFETY

Empowerment & Expectation

Culture of Safety

Conflicting Priorities:

NASA: Columbia Disaster Findings:

If you make Safety your Number One Priority, everything else will take care of itself.