

# **IAAPA** Attractions **EXPO**

## **Reduce Insurance Premiums - Top Ten List of Risk Management Techniques to Minimize Claims Impact**

11/14/2007

8:30am

Room #N230AB



**IAAPA**



# Risk Management & Insurance: Adjusters' Top Ten List

IAAPA 2007

Kent Sanders, Executive Vice President  
Haas & Wilkerson / H&W Risk Management

## Risk Management & Insurance: Adjusters' Top Ten List IAAPA 2007

Risk Management Practices:  
Risk Management Process

Risk Defined: Insurance Company Perspectives / Operations Perspective

### Help Us Help You

TOP TEN LIST:

# 10: Just Because There Are No Moving Parts: Slides & Inflatables

# 9.: "PROMISES, PROMISES..."

# 8: Reporting to Your Insurer

# 7: Accident Investigations:  
In General

\* The Incident Report

\* Why Timeliness is Critical

# 6: Trips, Slips & Falls:

# 5: Signage

# 4: Customer Service: Controlling the Claims Conscious Guest

# 3. "Child Proof" Midway

# 2: Contracts & Indemnification

\*Don't Accept others' liabilities

\*Waivers:

\*ADA Issues: Disability Access & Waivers

#1. HELP US HELP YOU: ESTABLISH & MAINTAIN A CULTURE OF SAFETY

Empowerment & Expectation

Culture of Safety

Conflicting Priorities:

NASA: Columbia Disaster Findings:

**If you make Safety your Number One Priority, everything else will take care of itself.**